

UKPN assets are now live on our service!

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Dear LSBUD Users,

Thank you to each and every one of you for your continued support.

This second quarter (April-June) along with July and August have been very exciting and busy, with new members coming on board and records being broken again.

SGN assets have been live for nearly five months now and we've had great feedback with plan response times of under 4 mins. In August, UK Power Networks' assets went live on our system and this is also proving popular with our users.

In early June, we performed a major upgrade to our systems. Try searching on a mobile device and you will certainly notice one of the enhancements, with a streamlined mobile responsive application.

Please see below for updates:

New Members



SSE Peterhead

08 June 2017

LinesearchbeforeUdig is pleased to confirm that SSE Peterhead's assets have been protected through the LSBUD service since 08 June 2017.

SSE's 16.5km 36 inch Major Accident Hazard Gas Pipeline is used to transport gas from the National Grid facility at St Fergus through to a pressure reduction station at Peterhead Power Station after which it supplies 3 x CCGTs for the purpose of generating electricity.



UK Power Networks

10 August 2017

We are delighted to announce that UK Power Networks assets went live in early August.

UK Power Networks is the country's biggest electricity distributor, making sure the lights stay on for more than eight million homes and businesses across London, the South East and the East of England.

Current Member Changes



10/05/2017

Please note that from 10 May 2017, **INEOS Enterprises** changed to **INOVYN Enterprises**. All LSBUD responses now show the new name.

Events

It has been really good to see so many of you at our exhibitions in the last few months. We hope to see many more of you at the following upcoming events, including:

- West Midlands HAUC Roadshow 2017 - 21st Sept
- Network Asset Performance Conference 2017 - 21st Sept
- IGEN Annual Conference - 10th - 11th Oct.

Click [here](#) for the full list of events.

Exciting News

- Enquiry Volumes

We've broken the enquiries record - AGAIN!

We are pleased to announce a record month in August where for the first time ever we have exceeded 200,000 enquiries in a month.

Thank you to all of you for your diligent searching.

- WebChatLive

Ever wanted quick answers while scrolling through the website and didn't feel like writing an email and waiting for the response? Well we have the answer for you!

After a positive trial period, LSBUD are pleased to introduce **WebChatLive**, our live chat system available on the website through Monday to Friday between 9am and 5pm.

Please feel free to come and say hello!

Larry Competition

The 2018 Larry Calendar Competition is open until 17 November 2017. Please submit your photos of Larry to be in with a chance to receive a £25 voucher and see your photo featured in our 2018 calendars.

Follow us on twitter @LSBUD for some inspirational photos and [click](#) here for guidance!

If you would like a Larry, please visit us at the upcoming events.

If you have any feedback on the service then please do let us know via the website or email us at enquiries@lsbud.co.uk, the social media links below or the new web chat system.

Best regards,

The LSBUD Team



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