



# Newsletter

Q4, 2014

## Merry Christmas from the LSBUD team!

The staff at LineasearchbeforeUdig would like to wish everybody a very merry and safe Christmas and a happy and prosperous New Year.



### New member—Zayo

LineasearchbeforeUdig is pleased to announce another new member Zayo .

Zayo delivers a full suite of lit services and dark fibre products to wireline and wireless customers, data centres, internet content providers, high-bandwidth enterprises, and government agencies across its robust 81,000 route mile network. The company also offers 37 carrier-neutral colocation facilities across the US and France.



### New members—Northumbrian Water Group

LineasearchbeforeUdig is pleased to welcome Northumbrian Water Group as the latest utility company to join its service. The deal, which was completed in December, will see Northumbrian Water's North East region, along with their Essex and Suffolk regions protected via LineasearchbeforeUdig from January 2015.

LineasearchbeforeUdig will ensure that Northumbrian Water Group's 25213km of water mains and 15484km of sewer pipes are protected by ensuring that any enquiry received through the service that affects Northumbrian Water Groups assets will result in an automated response to the enquirer containing a plan of the affected assets typically within ten minutes of the enquiry being placed.



JSM manage the plan response process for Zayo using the LSBUD Hosted Plan Response service.

### Functionality (Hints/Tips)

On performing a search (Coordinates, Road, postcode) you will be presented with a map with a default work site drawn at the centre of your search, it is possible to submit this as your chosen site or to change it using the drawing tools.

Use the '**Line**', '**Area**' or '**Circle**' tool to mark out your dig site.



To draw with the **Line** or **Area** tools: click on the map to start drawing, click again to change direction, double click on the end point to complete.



To draw with the **Circle** tool: At the centre of your work site click and drag your circle, release the mouse to complete the circle.

### Christmas Opening Times:

The LSBUD service will be available 24/7 during the Christmas and New Year period.

The Help Desk & Support Team will be available during normal working hours during the Christmas and New Year period apart from the following times:

Christmas Eve – Dec 24: 9am - 1pm.  
Christmas Day – Dec 25: CLOSED.  
Boxing Day – Dec 26: CLOSED.  
New Year's Eve – Dec 31: 9am to 1pm.  
New Year's Day – Jan 1: CLOSED.  
Jan 2: CLOSED.

